

Job Title: Clinical Application Specialist

Responsibilities:

- Provide on-site application education on assigned products, incl. demonstration, updates and upgrades for standard systems and applications;
- Provide customer consultancy and support in individual workflow improvements, incl. having the ability in clinical application, adjustment of system parameters and implementation of new methods and clinical workflows to expand customer portfolio;
- Provide professional application support to quickly process and resolve customer complaints;
- Support sales team, e.g. product demonstrations, preparation of clinical case studies; new products learning and coach on new recruits;
- Assist the development of application training courses for customer on-site or in UIH;
- Support the R&D/CRM process, incl. customer needs, issues as well as provision of troubleshooting know-how and experience.

Qualifications:

- Bachelor degree or above in Diagnostic Radiography or related field;
- 5+ years of experience as radiology technologist or radiographer in a healthcare industry/ clinical setting and 3+ years of experience as application specialist in one specific modality field (Preferred in MRI background);
- Team player, enjoys working with people and committed to providing excellent customer satisfaction;
- Experience in similar area or other manufacturers.

CV in English is required.